

Vulnerability /
Susceptibility

Overview

- What is Vulnerability?
 - What does not fit
- What is Susceptibility?
 - Survival considerations

Analytical Workflow:

General to Specific

(Knowledge to Assessments)

Values, Beliefs, Worldview (*cultural anthropology/social psychology*)

Operational Behavioral History (*organizational dynamics*)

Perceptions

Motivations (Needs and Objectives)

Current Capabilities

Situational Factors

Decision Process

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Vulnerability

- Identify population segment
 - Those against you, with you, on the fence
 - Several techniques for this...situation-appropriate
- Identify motivation or need; value-based emotional component; align with beliefs

Vulnerability (cont)

- Identify a fissure, gap or inconsistency with target values/needs/beliefs and situation (adversary)
- Communication approach (accessibility)
 - Language
 - Context (historical, economic, religious)
 - Medium

Susceptibility

- Can the target accomplish the desired action? Is it in their interest?
 - Resources
 - Social Access
 - Survivability
 - Skill
- How likely?

Summary

- Vulnerability
 - Fissure, conflict, inconsistency
 - Affective, value, belief or motivational component
- Susceptibility
 - Ability to behave in a way that is compatible or desirable for 'influencing' agent